# SimBox+ *Tele* SimBox

## Non-Accidental Trauma



## Emergency Department/Hospitalist/Resident



TeleSimBox Educational Media Version 3.0 2021

## SimBox Toolkit

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#### FEEDBACK

Survey

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After this activity, the team will be able to manage a pediatric patient with concern for non-accidental trauma with emphasis on the following objectives:

- 1. Prioritize treatment of potential etiologies to guide stabilization or escalation of care for an infant with vomiting.
- 2. Identify non-accidental trauma and activate local protocol for reporting.
- 3. Determine the appropriate destination for transfer.

### **Overall Scenario Schema**

#### Link to Pre-briefing Script for SimBox/SimBox+



#### Scenario script:

"You will hear a brief EMS patch and then see a two minute countdown clock as you prepare for the arrival of the patient."

#### Link to ED Non-Accidental Trauma Video

	Facilitator states: "ED, ED this is an ALS unit, coming in with a 7 month old infant with vomiting. We will be there in 2 minutes."
Time 0	<ul> <li>Team assembles and confirms roles</li> <li>Asks for equipment: monitor, temperature, oxygen, breathing (nasal cannula, bag-mask ventilation), access, Broselow tape/ app</li> <li>Asks for help</li> </ul>
	"The patient has arrived. You see a 7 month old baby who is crying and actively vomiting. He has not had any fever or diarrhea."
1 HR 150 BP 90/40 RR crying Sat 99% RA	<ul> <li>Team places pulse oximeter, cardiac monitor, and BP cuff on the patient</li> <li>Uses Broselow tape/ app for weight and/ or asks parent</li> <li>Performs ABCDE</li> </ul>
	"Vomiting has stopped. The patient appears tired but is alert and looking around. Airway is patent, breath and heart sounds are normal, and CRT is 3 seconds."
2 HR 160 BP 92/51 RR 24 Sat 99% RA CRT 3sec	<ul> <li>Team notes tachycardia and prolonged CRT</li> <li>Asks for POC glucose</li> <li>Asks for IV access</li> <li>Obtains SAMPLE history</li> </ul>
	" POC glucose is 120. Working on the IV."

#### SAMPLE history:

Signs/ symptoms: Fussy for the past few days. Today, he has been crying more and has vomited many times. No blood or green content in the vomit. Has not been able to keep anything down today. Only one wet diaper since he woke up this morning. No fevers.

Allergies/ Medications: None.

Past Medical History: Term delivery, no medical problems, up to date with immunizations.

Last meal: One oz of formula, one hour prior.

Events: No injuries, no sick contacts per parent.

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3	"As the nurse is undressing the baby to place the IV, she asks for you to look at the baby's skin; there is a large purple- green <u>bruise</u> on the baby's arm."
HR 160 BP 94/52 RR 30 Sat 100% RA CRT 3 sec T 36 C	<ul> <li>Team notes bruise and requests full skin exam</li> <li>Suspects head/ spine injury and asks for cervical spine collar</li> <li>Asks parent for etiology of the bruises</li> </ul>
	"PIV placed in right antecubital fossa. Full skin exam demonstrates multiple bruises in the arms, back and behind the left ear. No other facial or scalp injuries or bruises visible. The parent is visibly upset and says that they have no idea how they baby developed these bruises."
HR 170 BP 89/50 RR 42 Sat 100% RA	<ul> <li>Team verbalizes concern for non- accidental trauma and head injury</li> <li>Assigns team member to talk to the parents to obtain further social history (who is with the baby at home/ daycare)</li> <li>Orders 20 mL/kg normal saline bolus</li> <li>Examines mouth and eyes</li> </ul>
	" No frenulum or oral injuries. No subconjunctival hemorrhages. Bolus infusing. Patient still crying inconsolably. The parent becomes quite agitated. They threaten to leave the Emergency Department."
5 HR 130 BP 100/60 RR 38 (not part of the video)	<ul> <li>Team verbally de-escalates parent</li> <li>Discusses workup for non- accidental trauma (locally if available, or at higher level of care)         <ul> <li>Bloodwork</li> <li>Imaging (X-rays, head imaging, abdominal imaging)</li> <li>Skeletal survey</li> </ul> </li> <li>Informs parents that Social Work will have to be consulted</li> </ul>
+	"A head CT shows bilateral subdural hemorrhages without significant edema, mass effect, or midline shift. Bloodwork is unremarkable."
Wrap	<ul> <li>Team notes subdural hematomas and consults neurosurgery, as well as surgery for a full trauma evaluation.</li> <li>Decides appropriate destination for transfer: PICU locally or at referral center</li> <li>Discusses with Social Work and signs out to the receiving team</li> </ul>
	After team performs handoff, state "This concludes the simulation" and move to debrief. Link to educational content

## Skin findings

Skin Exam Findings







Ref: <u>www.identifychildabuse.org</u> Denise Abdoo, PhD, CPNP and Kathleen Adelgais MD, University of Colorado School of Medicine, Children's Hospital Colorado, Kempe Center, Aurora, CO



Case courtesy of Jeremy Jones, Radiopaedia.org, rID: 10236

> Blood tests: WBC 13.4 x1000/µL Hgb 10.4 g/dL HCT 33.20% PLT x1000/µL pH 7.40 PCO2 32 PO2 46 HCO3 20.1 BE -5 Na 135 mmol/L K 3.9 mmol/L Cl 98 mmol/L CO2 24 mmol/L AG 12 BUN 18 mg/dL Cr 0.3 mg/dL Gluc 110 mg/dL ALT 25 U/L AST 30 U/L

	TASK	DONE CORRECTLY	NOT DONE CORRECTLY	NOT DONE
Team- centered care	Team verbally assembles the necessary staff, equipment and resources to care for an infant with vomiting.			
	Demonstrates effective teamwork and communication (i.e. designate leader/roles, directed orders, closed-loop communication, sharing mental model).			
	Demonstrates appropriate PPE.			
	Calls for additional resources early (social work and/ or child abuse team consult).			
Family- centered care	Obtains an appropriate history from the family member (SAMPLE).			
	Addresses family concerns, updates on care (translates medical aspects of care in plain language).			
Medical knowledge	Formulates a broad differential for an infant presenting with vomiting.			
	Requests full skin exam.			
	Asks details about the injury from the parents.			
	Verbalizes that there is concern for non- accidental trauma.			
	Discusses workup for non- accidental trauma, including head imaging.			
	Diagnoses and manages dehydration secondary to vomiting.			
Communication	Discusses with the parents the reason for the medical workup.			
	Demonstrates handoff of care at the end of the case to SW and/ or Child Abuse Consult team.			

#### Best practices for establishing psychological safety in simulation.

Basic Assumption: "We believe that everyone participating in our activities is intelligent, capable, cares about doing their best and wants to improve." <u>Center for Medical Simulation, Boston MA</u>

Prebrief	Welcome your team, make introductions: "This simulated resuscitation is to practice our team's response to an emergency. We will spend about 15 minutes in simulation, then we will debrief for 20 to discuss what went well and what could be improved with input from the team. Even though it is not real, and the manikin can't be harmed, everyone will get the most out of this scenario if we take it as seriously as possible."
Describe	Describe simulator capabilities, equipment and how to participate: "Act as you would within your role. You will not get monitor feedback unless your equipment is attached to the patient. Airway equipment should be attached to oxygen, etc. Try to make tasks realistic and timely using your equipment. Please ask for clarifications."
Demo	DEMO: Closed loop communication. Know your role and task designation. Use closed loop communication to verify and complete. Leader: Tech, we need an EKG. Tech: OK going to get the machine. Tech: OK, I've got the EKG machine here.
Disclose	If a safety concern arises during the simulation, I will state: "Let's take a safety pause." If a real event happens that is not part of the simulation, I will state: "This is not a simulation." Disclose if video recording, privacy and permission.

#### Components of a Debrief (Based on 3Ds + PEARLS)

"The purpose of this debrief is to discuss areas of great performance and discover areas for improvement. It is not a blame session- everyone is here to do their best."



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## SimBox

## Teaching Content

This page provides possible questions to elicit teaching points during the debrief. We are tailoring content for each objective. These questions are not meant to replace your team's discussion, but can help to steer the debriefing session.

PERFORM A SYSTEMATIC ASSESSMENT OF AN ILL INFANT	<ul> <li>How does your team perform a systematic assessment of an ill infant?</li> <li>PAT Pediatric Assessment Triangle: Appearance/ Breathing/ Color. <ul> <li>Appearance TICLS: tone, interactivity, consolability, look/gaze, speech/cry.</li> <li>Work of breathing: Important to undress visualize WOB.</li> <li>Circulation/capillary refill: Where and how is this assessed in the pediatric patient?</li> </ul> </li> </ul>		
PERFORM A COMPLETE PHYSICAL EXAM	What are ways in which the physical exam of an infant is different than that of an older child or adult? Inability to verbalize location of pain requires you to do a full head to toe skin exam with all clothing removed including the diaper, in any child <2 years of age.		
WHAT MNEMONIC IS HELPFUL WHEN CONSIDERING A BROAD DIFFERENTIAL DIAGNOSIS?	VINDICATE: Vascular, Infection, Neoplasm, Degenerative, latrogenic/Intoxication, Congenital, Autoimmune/Allergic, Traumatic, Endocrine/Metabolic. VITAMINS: Vascular, Infection, Trauma, Autoimmune, Metabolic, Iatrognic, Neoplastic, Syndromes/Genetic.		
DESCRIBE PHYSICAL EXAM FINDINGS CONCERNING FOR ABUSE	<ul> <li>What physical exam findings are most concerning for possible child abuse or neglect?</li> <li>Mnemonic: TEN4-FACES. Bruising to TEN region (Torso, Ear, Neck) in a child &lt;4 years of age or Face (specifically Frenulum, Angle of jaw, Cheek, Eyelid, Sclera). ANY bruising in infants &lt;4 months of age is concerning.</li> <li>*See local protocols for NAT workup or a sample pathway here: Physical Abuse Clinical Pathway — Emergency Department from CHOP</li> </ul>		
DISCUSS THE IMPORTANCE OF FAMILY CENTERED CARE INTERACTIONS	<ul> <li>How does the team manage the reactions of parents/guardians when discussing possible abuse?</li> <li>As a mandatory reporter you are required by law to report any concern for possible child abuse or neglect. Remind the families that as a healthcare provider your first priority is the safety of their child.</li> <li>Setting expectations for the remainder of the ER visit prior to Social Work or Child Protection Team Consults is important so as not to surprise families when these providers introduce themselves.</li> </ul>		

#### Making a CPS Report

All healthcare providers are mandated reporters and MUST report any concern for suspected child abuse within 48 hours. This task cannot be delegated!

#### Gather Information

• Living situation - get as much information as possible regarding the living situation as possible. Physical location of where the patient lives and who lives inside the home with the patient. One of the most important questions CPS will need to know is if there are other children involved, their relationship to the patient, and ages.

• Details of the injury or concern - Be specific about the reason you are calling. Write the details of the event down so you can reference the material during the call and not leave important information out. It is important to obtain where the injury occurred, explanations for how the injury occurred, report changing stories, and if the mechanism is inconsistent with the injury.

• Contact Information - CPS will need the names of all parties involved in your report (caregivers, babysitters). They will need names, addresses, and phone numbers. Finding this information before you call could be very helpful.

• Other Caregivers - If there are other caregivers who are also concerned and have additional information to add you can provide their contact information to your report when you call. They may file their own report or they will be contacted from your information.

#### Report to the State in which the injury occurred

• State Reporting - Report to the state in which the injury occurred, regardless of where the patient is seeking medical care or lives.

• Calling vs Online Reporting - If you need immediate assistance from CPS (response within 24 hours) PLEASE CALL AND MAKE A REPORT! This is for critical patients, rule out non-accidental traumas, and any patient you are concerned for their immediate safety or the safety of their siblings.

· Law enforcement - Law enforcement must also be notified (city or county of residence).

#### Questions to ask before calling CPS

• Where does the patient live?

• Who lives with the patient (mom, dad, siblings, boyfriend, girlfriends, aunts, uncles, grandparents, friends of mom or dad)?

- · Names and contact information of any adults living with the patient
- · Names and ages of any siblings
- · Who has been with the child surrounding the time of injury (daycare, grandparents, school)

#### Support

• Teammates - Utilize this document and your fellow teammates who have made reports to CPS if you are unsure or if this is your first time.

## Resources: Infographic

## TEN-4-FACESp Bruising Clinical Decision Rule for Children < 4 Years of Age

When is bruising concerning for abuse in children <4 years of age? If bruising in any of the three components (Regions, Infants, Patterns) is present without a reasonable explanation, strongly consider evaluating for child abuse and/or consulting with an expert in child abuse.



See the signs Unexplain TEN-4-F

Unexplained bruises in these areas most often result from physical assault. TEN-4-FACESp is not to diagnose abuse but to function as a screening tool to improve the recognition of potentially abused children with bruising who require further evaluation.

Children's Hospital of Chicago\* Ann & Robert H. Lurie Ann & Robert H. Lurie Children's Hospital of Chicago



TEN-4-FACESp was developed and validated by Dr. Mary Clyde Pierce and colleagues. It is published and available for FREE download at luriechildrens.org/ten-4-facesp



## RECOGNIZING AND RESPONDING TO CHILD ABUSE

"Physical or mental injury, sexual abuse, negligent treatment, or maltreatment of a child under the age of 18 by a person who is responsible for the child's welfare."

## INTRODUCTION



#### 60 Seconds

Every minute another child will be a victim of abuse



3.6 Million referrals for child abuse per year





## RECOGNIZING AND RESPONDING TO CHILD ABUSE NAVIGATING THE VISIT

#### Be direct:

"I have concerns that someone might be hurting your child."

#### Validate:

"I know this must be difficult to hear. You and I both have the same goal to keep your child safe. By law we are required to report this. "

#### Set expectations:

Explain what happens next including labs (CBC, Comprehensive Metabolic Panel, Lipase) imaging, social work & child maltreatment specialty consults.

#### Allow parents/guardians time to process:

Give parents time to think about the news you just gave them and you will return in 15-20 minutes to answer any further questions.

### **DOCUMENTATION AND MANDATORY REPORTING**

- Healthcare professionals are **required** to report when they know or suspect that child abuse is going on.
- Documentation using objective and specific descriptions of injuries including measurements are preferred. EHRs allow photographs to be placed in the chart with consent.



#### Find the guidelines and how to report in your state here : https://www.childwelfare.gov/topics/systemwide/laws-policies/state/

SOURCES: https://plasticsurgerykey.com/154-non-accidental-injury-physical-abuse/ http://koronfelsforensicmedicine.blogspot.com/2013/07/wounds-bruises-contusionsecchymoses.html https://pediatrictraumasociety.org/meeting/multimedia/files/2019/Presentations/Friday/0330-Ziegfeld.pdf https://litfl.com/battle-sign/

SimBox Educational Media 2020 by Shannon Flood MD, Kathleen Adelgais MD, Layout: Keyuree Satam MS4 eDrM\_Kou

#### Articles:

- "The evaluation of suspected child physical abuse" Christian CW; Committee on Child Abuse and Neglect, American Academy of Pediatrics. Pediatrics. May 2015 May
- "Evaluating children with fractures for child physical abuse" Flaherty EG, Pediatrics. Feb 2014

Podcasts: Physical Abuse in Children

#### INJURIES SUGGESTIVE OF ABUSE



#### YOU CANNOT AGE A BRUISE

#### Be suspicious of:

→

- Any bruise in infants <6 mo or non-ambulating infant
- → Bruising in unusual location in any age child
- → Patterned bruising (loopmarks, hand print, imprint of object)

TEN-4-FACESp mnemonic for high risk for abuse: TEN (torso, ear, neck) bruising Any bruising in <4 months p: Patterned bruising

#### Facial injury

- → Unexplained torn frenulum in non-ambulating child
- → Unexplained oral injury
- → Unexplained ear injury
- → Unexplained facial bruising in non-ambulating child

#### Head

- → Subdural hematoma (+/- skull fracture)
- → Unexplained Intracranial injury
- → Subgaleal hematoma (due to hair pulling)

Lower suspicion if isolated linear skull fx with plausible mechanism in well appearing infant >6m

#### Eye

- → Retinal hemorrhage
- → Subconjunctival hemorrhage in infant (not birth injury)

#### Human Bite marks:

→ Semi-circular/ oval patch +/- bruise

#### Burns

- → Patterned contact burn with insufficiently explained mechanism
- → Cigarette burn
- → Stocking glove pattern
- → Mirror image of burns in extremities
- → Symmetric burns on buttocks
- → Immersion burn
- → Multiple burn sites
- → Circumferential injuries

#### **Fractures**

#### High specificity:\*

Metaphyseal chip fractures Rib (posterior) Scapular Spinous process Sternum

\*especially in infants

#### Moderate specificity:

Multiple Fx (especially bilateral) Different ages Epiphyseal separations Vertebral body fractures/subluxations Digital fractures Complex skull fractures Extremity fracture in infant <12 m/o

#### Low specificity:

Long bone shaft fractures in >12 m/o Specific long bone shaft fractures in ambulating infants >9 mo:

-Distal buckle fracture of radius/ ulna -Distal buckle fracture of tibia/ fibula -Toddler's fracture (spiral tibial Fx)

Clavicular fractures in newborns, ambulatory medicine Subperiosteal new bone formation

Source: https://www.chop.edu/clinical-pathway/abuse-physical-clinical-pathway

#### COMPONENTS OF EFFECTIVE TEAMS: TEAMSTEPPS IN A NUTSHELL

 $\label{eq:https://www.ahrq.gov/professionals/education/curriculum-tools/cusptoolkit/modules/implement/teamworknotes.html \label{eq:https://www.ahrq.gov/professionals/education/curriculum-tools/cusptoolkit/modules/implement/teamworknotes.html \label{teamworknotes}$ 

COMMUNICATION	LEADERSHIP	SITUATION MONITORING	MUTUAL SUPPORT		
SBAR Situation Background Assessment Recommendation	BRIEF Planning, setting the tone	STEP Status of pt Team Members Environment Progress toward goal	TASK ASSISTANCE Awareness of team work load		
CALL OUT Sharing critical information with the team	HUDDLE"I'M SAFE"Ad-hoc planning or updatesTool for self evaluationIllness Medication		FEEDBACK Providing information for purpose of team improvement		
CHECK BACK Loop Closure**	DEBRIEF Exchange of information to inform team of performance and effectiveness	Stress Alcohol/Drugs Fatigue Eating + Elimination	ADVOCACY & ASSERTION Advocating for patient in case of a disagreement with decision maker		
HANDOFF I PASS the BATON		2 CHALLENGE RULE Information conflict regarding patient safety			
Introduction Patient Assessment Situation Safety Concern	PERFORMANCE		PERFORMANCE PERFORMANCE Describe situation Express your consensus s		DESC Script Tool for personal conflict* Describe situation Express your concern Suggest an alternative Consensus statement
Background Actions Timing Ownership	Communication Situation Monitoring	CUS STATEMENT I'm concerned I'm uncomfortable This is a safety issue			
Next Cognitive Aid @DrM_Kou	Next Cognitive Aid @DrM_Kou KNOWLEDGE ATTENT CARE TEAM ATTITUDES				

CRISIS RESOURCE MANAGEMENT: CRM and the Shared Mental Model:



CRM (established by the airline industry) is based upon team leadership and defining clear roles for team members. Closed loop communication when used by all team members reduces errors and improves safety through:

- Addressing team members by name when assigning tasks.
- Giving confirmation when tasks are acknowledged or completed.

A shared mental model allows a team to anticipate the plan for patient care and what equipment or medications might be needed.



#### Pediatric Vital Signs/Weight by Age

Age	Weight (kg)	Pulse	Resp	Systolic BP*
Newborn	3	100-180	30-60	60-70
6 mos	7	100-160	30-60	70-80
1 yr	10	100-140	24-40	72-107
2	12	80-130	24-40	74-110
3	15	80-130	24-40	76-113
4	16	80-120	22-34	78-115
5	18	80-120	22-34	80-116
6	20	70-110	18-30	82-117
8	25	70-110	18-30	86-120
10	35	60-100	16-24	90-123
12-15+	40-55	60-100	16-24	90-135

#### Using the Pediatric Assessment Triangle (PAT)

\*BP in children is a late and unreliable indicator of shock





### SimBox

Family-centered care:

- Obtain appropriate history from family member (SAMPLE).
- Address family concerns and update on care.
- Manage the expectations of those who receive care in the ED and use communication methods that minimize the potential for stress, conflict, and misunderstanding [Assess via their communication to prep family for intubation and then for transfer, Patient Centered Communication (EM Milestone ICS1) Level 3:].

Medical knowledge:

- Verbalize the initial management of an acutely ill pediatric patient (ABC's).
- Verbalize first line diagnostic tests of child with suspected physical abuse.
- Demonstrate handoff of care at the end of the case .
- Integrate hospital support services into a management strategy for a problematic stabilization situation [Trainee should request transfer early, Emergency Stabilization (EM milestone PC1) Level 4], Performs rapid sequence intubation in patients using airway adjuncts Employs appropriate methods of mechanical ventilation based on specific patient physiology [Airway Management (EM milestone PC10) Level 3/Pediatric ACGME intubation procedure requirement].

Thank you for participating in the simulation. Please complete the facilitator and participant surveys by clicking on the links or scanning the QR codes below:

## **Facilitator Survey**



Participant Survey



Posted: Dec 2021

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